



# AVIATECH CONSULTING

## CUSTOMER SATISFACTION SURVEY

Société/Company: ATI Date Du/from 5/24/05 au/to 6/03/05

Prestation/Job performed Records Auditing and Customer Service

We thank you having chosen our company. In order to keep on and improve our work quality, to track customer's satisfaction, we would appreciate you to fill in and send this form back to us.

### Devis/Commercial offers

	Satisfactory	get better	insufficient
Qualité/Quality	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Clarté/Clarity	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Réactivité/Reactivity	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Réponse aux besoin/Answer to you needs	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Compétitivité/Competitiveness?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

### Prestation/Job performance

	Satisfactory	get better	insufficient
Qualité/Quality	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Réponse au besoin/needs response	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Réactivité/Reactivity	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Efficacité/Efficiency	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Fiabilité/Reliability	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

### Commentaires/Comment

Thanks for the hard work and all your help.  
Tom

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Nom/Name Ronald T DeHaro

Date 6/03/05

Fonction/Function Quality Assurance  
manager

[Signature]  
Signature

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